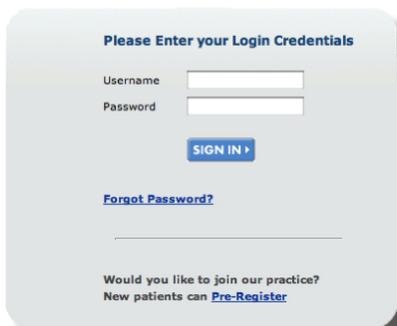




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At first glance, a new website and patient portal may not sound like much, but once you visit our site and sign up for the patient portal, you will change your mind!



## Clarkstown Pediatrics on the Web! What is that Patient Portal?

Clarkstown Pediatrics has always delivered the most up-to-date care possible. Five years ago we were the first pediatric practice in Rockland County to move to electronic medical records. Two years ago, we became the first pediatric group in the Hudson Valley to become an *NCQA Certified Medical Home*, achieving the highest award (level 3 recognition). Now we have redesigned our website and have rolled out our *patient portal*!

We hope you realize how our medical home provides additional value to your child's health care. A medical home encourages parents' involvement in the health care of their children, and is the center of all of your child's medical needs.

On our website, [www.clarkstownpeds.com](http://www.clarkstownpeds.com), you will find information about office hours, locations, phone numbers, and doctors' profiles. You will also find educational resources, our practice newsletter, original articles on many topics, links to reliable pediatric websites, a suggestion/comment box to help us improve our care, and a link to your child's *patient portal*.

The *patient portal* is a **secure** electronic version of your child's medical chart. On it you will find visit summaries with diagnosis and treatment plans. You can view and print a copy of your child's immunizations. You can view information and health history that we have collected and help us make corrections if something was entered errantly.

Most parents' busy schedules leave little time throughout the day to call their pediatrician with a minor question or to schedule a routine physical. The *patient portal* provides a new means to communicate with our office and your primary doctor even after hours when the children are finally asleep. Through the *portal* you can request refills of previously prescribed medications, request a referral, request a non-urgent appointment such as a well visit or follow up. When you sign up for the portal, you will have the ability to ask your doctor a non-urgent question. Our office policy is to respond by either e-mail or phone call to all inquiries within 2 weekdays.

Signing up for our *patient portal* is simple. Just provide one of our friendly receptionists your e-mail address and they will give you a unique username and temporary password. Go to [www.clarkstownpeds.com](http://www.clarkstownpeds.com) and click on the "patient portal" link. In a new window, you enter your *username* and *password* then follow the on screen instructions and security questions. You will need a unique username for each child, since we treat all of our patients as individuals.

So join us on the web, sign up for the *portal*, and help us help you to keep our children healthier!

We hope you find our Parentletter helpful and informative. Please keep in mind that receipt of this newsletter does not create a doctor/patient relationship and that it is not meant to serve as a substitute for professional medical advice. For particular pediatric medical concerns, including decisions about diagnoses, medications and other treatments, or if you have any questions after reading this newsletter, we encourage you to speak with your child's pediatrician.